

When the terminal gives the orders

Apport Systems are specialists in supplying warehouse management solutions for effective warehouse operations. Among their customers is Bent Brandt. The terminals have made the job in the warehouse much easier, and are spoken highly of by the company.

by Else Marie Kahr Thomsen

You have no idea, when you see the welcoming showroom at Bent Brandt – the company that delivers everything from teaspoons to gigantic dishwashers for industry kitchen. Behind it is a warehouse, controlled in every detail the by the impressive WMS solution, **Apport Picking**. The system exists of practical handheld terminals, which guides the team members in the enormous warehouse.



Saves a lot of time

Warehouse manager Brian Quistgaard is convinced that the daily work is simplified. He guides us around the warehouse and shows how the scanner tells you where to pick up the next item.

“The system plans my route, and tells me the shortest way from A to B. I’m told exactly where to go, and it saves a lot of time”

Brian Quistgaard is literally told where to go. A voice reads the orders and tells him to: “go to zone 32”

He then scans the packing and the wanted item, and Brian is ready to handle the next order. All the time the order is confirmed with a single press on the terminal

”I don’t have to worry to bring the right packing on my route; the system also takes care of that.

I’m certain not to go in vain, because an order won’t be activated unless the system has registered the item in stock” Brian Quistgaard explains.

Transition no problem.

Before Bent Brandt implemented the new system, **Apport Picking**, the warehouse was very old fashioned. Piles of paper had to be searched to find a certain order, and it was very inefficient and tiresome.

The warehouse manager really appreciates the system “It wasn’t hard to get the system up and running and it was really easy to learn how to use. Now we can send for a temp, and in half an hour he has learned the system and can work independently – which is really good” Brian Quistgaard says.

Morten Højholt, Director in purchase and logistics, speaks highly of the implementing period. “Apport Systems really know their business and truly understand us and the world we live in” he explains.

24-hour service

He also tells about the invaluable support in the implementing period. Apport Systems didn't just set up a hotline, but supplied with 2 men, who followed the implementation with great care, and was ready to help when needed.

“They were available 24-7. It wasn't just something they said – they really were. The help was invaluable, it really helped to demystify the process for the people who were used to papers and not computers” – Morten Højholt remembers.

The time, where the people from Apport Systems were in the warehouse, was mostly spent on gathering information and experience about the terminals and learn the use of the them.

“Apport systems can of course use the experience in further development of the products, but we will also benefit from it, because of their dedication to always improve the products” Morten Højholt explains.

An easy solution

Credibility was also a main factor for the co-operation with Apport Systems, and the certainty that the new system could be implemented with the existing IT-system. “The system from Apport Systems is custom-built for warehouse management – which is Apport Systems core business. Following the system is matched our existing IT-system” Morten Højholt explains.

Apport Systems also won on their dedication to solve the task, and they were prepared to deliver the optimal solution to a fixed price.

“It was very important to know that we could trust Apport Systems. It's not a standard assignment they've solved - but they have solved it to perfection! The system is accessible, the training has been easy, errors were easily corrected and the user interface is very handy. Another good thing; is that the terminals have automated team-member setup” Morten Højholt states proudly.

The warehouse manager easily shows some of the functions the system offers. From his PC in his office he can easily move an order from one team-member to another. He can track and trace express orders, and has a total review of the warehouse.

Now the scanner tells him that the next item is ready to be picked up. A few press on the scanner and we continue our journey into the landscape of shelves.

Bent Brandt a/s in brief

bent brandt a/s is one of Denmark's leading companies in industrykitchens. They supply restaurants, hotels, canteens, hospitals and residential homes with all sorts of inventory, machinery as well as table- and kitchenware.

Apport Systems a/s in brief:

Apport systems a/s was founded in the year 2000; we are specialists within the area of software solutions for warehouse management. Having the needed expertise and know how in developing and implementation of warehouse management systems, also, we are partners with the best hardware suppliers on the market. Apport Systems has developed a series of ready-to-go software solutions, among them Apport Picking, which is a paperless warehouse management system for receiving, placing, picking, moving, counting, sending as well as track and trace. The system uses the newest technology for optimizing logistic routines for instance voice control, bar codes and wireless technology. It is easily integrated with all market leading ERP systems, and can be extended and improved as required to meet all your needs.

